AGENDA
September 24, 2014

11:30 am  Registration & Boxed Lunch Pick-up

12:00 pm  Welcome & Introductions
Cheryl Hellyer, RN, MPH
Assistant Vice President
Risk Management, IRMS

12:15 pm  Radiology Risk – What’s Your Exposure?
Myrosia Mitchell, MD
Radiologist
Advocate Christ Medical Center Chicago IL

1:15 pm  Administration of Opioids in Acute Care: Transforming Risky Business to Safe Practice
Mary Lyons, MSN, APN, RN-BC, ONC
Clinical Nurse Specialist, Inpatient Pain Management
Central DuPage Hospital, Winfield IL

2:15 pm  Break

2:30 pm  Collaborating with an Intergenerational Workforce
Bonnie Clipper, DNP, RN, MA, MBA, CENP, FACHE
VP and Chief Nursing Officer
Medical Center of the Rockies, Loveland CO

3:45 pm  Clinical Practice Guidelines and Standards of Care: What’s the Difference?
Jeffry S. Spears, JD
Daniel P. Slayden, JD
Hinshaw & Culbertson LLP, Rockford/Lisle IL

4:45 pm  Claims Service Enhancements
Janine Mitchell, JD, ARe
Assistant Vice President
Illinois Risk Management Services

5:00 pm  Hospitality Hour
Sponsored by the Law Firm of
Hinshaw & Culbertson LLP, Rockford IL

Objectives:
- Define specific areas of risk associated with the radiology department.
- Explain assessment and monitoring practices for safe use of opioids.
- Differentiate how to bridge the gap among the four generations working in healthcare today.
- Distinguish between guidelines and standards of care.
- Define current and future legislative and political issues affecting healthcare.
- Identify how social media can create liability for the hospital.
- Outline important content needs when negotiating or reviewing technology contracts.
- Adopt techniques, policies and procedures that assist in managing disruptive behavior.
- Outline methods utilized during the mediation process to resolve claims.

Target Audience:
Physicians, nurses, risk managers, and hospital administrative leaders

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**AGENDA**
September 25, 2014

**8:00 am  Continental Breakfast & Welcome**

**8:30 am  Legislative and Political Update**  
AJ Wilhelmi  
Chief Government Relations Officer  
Illinois Hospital Association, Naperville IL

**9:30 am  Malpractice Case Studies – Exploring Claim Strategies**  
Joe Fahey, JD, Carol Poreda, RN  
Claims Supervisors  
Tammy Gamrat, RN, CPHRM  
Senior Risk Management Consultant  
Illinois Risk Management Services, Naperville IL

**10:30 am  Break**

**10:45 am  How the Use of Social Media Can Create Hospital Liability**  
Caroline Bell, RN, BSN, JD  
Assistant Vice President  
Healthcare Risk Management, AWAC Services

**11:30 am  Lunch**

**12:30 pm  Tips for Managing Risk Related to Technology Contracts**  
Carrie L. Palmer, JD  
Resolution Legal Group, Oklahoma City OK

**1:30 pm  Taming Disruptive Behavior**  
William Marty Martin, PsyD  
Author & Professor  
DePaul University, Chicago IL

**2:45 pm  Break**

**3:00 pm  Plaintiff/Defense Perspectives on Mediation**  
Michael W. Clancy, JD  
Clancy Law, St. Charles IL  
Roger Gustafson, JD  
Faulkner Gustafson LLC, Rockford IL

**4:00 pm  Closing Remarks & Adjournment**

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Inquisit is the provider of this activity.  
This activity awards 10.0 contact hours.

Inquisit is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation.

Inquisit is Iowa Board of Nursing provider 333 and 12.0 contact hours will be awarded for this program.

**Requirements for Credit:**
- Attend/participate in the educational activity and review all course materials.  
- Sign the sign-in roster.  
- Complete the CE Declaration/Evaluation form. Submit form to on-site coordinator at conference end.  
- Participants will be mailed a statement of credit within 3 weeks.

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