

Medical Alliance Insurance Company

An Illinois Health and Hospital Association Company

Risk AdvantageSM Online Education Program

Medical Alliance Insurance Company (MAIC) is partnering with ELM Exchange, Inc. to offer risk management continuing education courses. CEU and discount opportunities can be accessed through our website, www.maicinsurance.com and will also be emailed to you via ELM Focus case studies. Risk management training is a means of reducing adverse events, mitigating professional liability, and improving patient safety at an individual and system level. Reducing risk is a priority for MAIC.

PROGRAM DETAILS

Through our partnership with ELM Exchange, under the **MAIC Risk AdvantageSM** program, physicians can earn up to a 6% credit on their renewing MAIC premium, by completing both the assigned Core Unit courses and ELM Focus case studies. For each online Core Unit Course completed, the physician will earn a 1% credit up to a maximum of 4% for four completed courses. The remaining 2% credit can be achieved by completing a total of eight ELM Focus case studies. To obtain further information on the MAIC *Risk AdvantageSM* program and additional credit opportunities, go to www.maicinsurance.com or contact Mary Stankos - MStankos@team-iha.org

ELM RISK & SAFETY EXCHANGE



ELM Focus case studies will be delivered to your email in box, completion makes you eligible for up to 6 hours of additional CMEs each year and up to 2% credit through the MAIC Risk AdvantageSM program!

PROGRAM FEATURES



Minimize your liability exposure and gain confidence understanding the intersection between medicine and the law



Access courses via the web 24/7 from any computer (or mobile device) with internet access using a self-selected username and password



User-friendly system allows you to stop and start at your convenience and print CE certificates right from your account



Case study based education is engaging and represents actual medical malpractice claims

PROGRAM ACCESS

1. Go to www.maicinsurance.com
2. Select the **Online Risk Management Education Program** button on the right side of the screen.
3. **New Users** select **Click Here To Sign Up** and fill out the registration form. You will be greeted by the Welcome page and directed to your courses. Activate ELM Risk & Safety Exchange by selecting Sign Up at the bottom of your My Courses page.
4. **Returning Users** enter your Username and Password to sign in and be directed to your courses. Your ELM Focus case studies have already been activated.

PROGRAM HELP

630.276.5694

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www.maicinsurance.com

(888) 315-4ELM (4356) or (303) 223-2622

elmsupport@elmexchange.com
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CEUs

ELM Exchange, Inc. is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.
ELM Exchange, Inc. is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.



Course Descriptions

Core Curriculum (All)

Managing Labs and Test Results: Communication and Action – Examines the safest series of actions to take when a physician disagrees with the recommendations of a radiologist (or other specialist) from both a patient safety and professional liability standpoint, the responsibility of physicians to act upon positive lab test values, even when considered anomalous or unlikely to indicate a serious condition, the responsibility to coordinate efforts to ensure appropriate follow-up and communication of lab results that return post-discharge, and the duty to heed precautions from a pathologist in order to avoid misinterpretation of a laboratory result.

Demystifying Provider Burnout: Etiology and Support - Contextualizes provider burnout from multiple perspectives to enable clinicians to process the spectrum of burnout and its effects, to develop strategies to be of greater support to oneself and co-providers, and to maximize use of available resources in the process.

Family Medicine, Gynecology, Neurology, Internal Medicine

Opioid Prescribing: Risk Management – Describes strategies and practices that can improve opioid prescribing practices and the duty of healthcare providers in identifying and addressing opioid misuse, abuse, and overdose in clinical practice including opioid prescribing in primary care, postoperative opioid management, and the detection and management of drug-seeking behaviors/opioid use disorder.

Risk and Safety Issues in <Specialty> IX

Otolaryngology, Urology, Neurosurgery, Orthopedics, Plastic Surgery, Surgery, Podiatry, Ophthalmology, Cardiology, Gastroenterology

Informed Consent: Discussion and Documentation – Describes appropriate documentation of the informed consent discussion, including but not limited to discussion of inherent risks and of reasonable alternatives, the duty of a physician seeking specialty consult to relay specialist recommendations to a patient, insofar as they may be material to a patient's treatment decisions, reviews the non-delegable duty to provide informed consent, and to incorporate patient-specific risk factors into informed consent discussions.

Risk and Safety Issues in <Specialty> IX

Hematology/Oncology

End-of-Life: Risk Management and Ethics – Addresses appropriate pain assessment and management for verbal and non-verbal patients, duties to coordinate care with hospice, prevent and/or de-escalate family conflict, mitigate documentation-based and fall risks upon transitions of care, when to initiate hospice referral, and strategies for providers maintain professional boundaries and reconcile ethical conflicts with the decisions of a patient's health care proxy.

Risk and Safety Issues in Oncology IX

Pathology, Radiology, Psychiatry, Dermatology,

Risk and Safety Issues in Telemedicine – Explores the duty of those requesting and performing telemedicine services, along with the professional liability and patient safety consequences of related error.

Risk and Safety Issues in <Specialty> IX

Anesthesiology, Pulmonology, Infectious Disease

Ethical Dilemmas: Unprofessional Behaviors – Designed to assist healthcare providers in navigating complex ethical dilemmas by simulating the decision-making required when faced with behavior or circumstances that pose an insidious threat to the patient experience, patient safety, the well-being of a co-provider, or compromises one's own physical and mental health.

Risk and Safety Issues in <Specialty> IX

Obstetrics

OB: Intrapartum Management - Explores the duty to direct aspects of patient care outside of specific medical treatment, to be aware of foreseeable complications that may arise during periods of practice coverage, to anticipate known potential labor complications, and to consider possible complication of medical interventions.

Risk and Safety Issues in Obstetrics IX

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Pediatrics

Pediatric Office Practice Risk Management Strategies – Presents strategies to avoid diagnostic error in management of obese pediatric patients, describes a pediatrician's duty to ensure staff compliance with telephone triage policy in order to avoid catastrophic delayed diagnoses/patient injury, describes the appropriate means to obtain and appropriately document informed refusal, and the importance of maintaining safety standards for in-office procedures.

Risk and Safety Issues in Pediatrics IX

Emergency Medicine

Opioid Addiction: Management and Prevention – Discusses the importance of withdrawal symptom management in the ED, explores a multidisciplinary approach to improving outcomes for opioid-addicted patients in the ED and primary care practice, presents strategies for addiction prevention post-acute trauma/postoperatively, and for safe management of patients being treated for chronic pain.

Risk and Safety Issues in Emergency Medicine IX